

Quarterly Update



A word from Jill Hansen,

Happy New Year, Jen!

Thank you to those who joined our quarterly webinar last week. If you missed it, you can [watch the recording](#) and [access the slides](#). We looked at the importance of key values to learners and were joined by guest speakers who shared their thoughts and opinions on our recently launched report, 'Leading Through Values'. We discussed how they use this research report to embed and stimulate learning.

Also in this issue, you can read about ILM's new qualification development, our latest products and services and what you can expect from ILM in 2022.

ILM Quarterly Customer Update Webinar



[Watch the webinar recording >](#)

[Access the webinar slides >](#)

This Quarter's Highlights

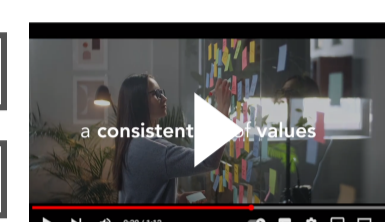


Let's talk values

Following our latest research: [Leading Through Values](#), we discussed key themes relating to leadership, and the importance of key values to learners. If you missed it, here is a quick snippet on our discussion around leadership.

[DOWNLOAD OUR REPORT](#)

[WATCH THE VIDEO](#)



We're continuing to discuss the positive impacts of value led leadership – so do be sure to get involved with the conversation on our social channels through the hashtag [#leadingthroughvalues](#).

COMING SOON: New ILM Level 3 and Level 5 Diplomas

As part of our new suite of qualifications, we're pleased to confirm that our new ILM Level 3 and Level 5 Diplomas will be available in February.

Our new Diplomas have been developed in close collaboration with our approved centres, industry experts and employers to guarantee learners high quality and structured programmes.

Here are a few ways you can learn more:

- [Listen to our podcast](#) to hear more about the exciting developments behind this new qualification.
- Register on our upcoming webinar series to learn more about our new Level 3 and Level 5 Diplomas. Good news! If you're already approved to deliver 8410 and 8420, we'll guide you through how you can fast track your delivery in a few easy steps:

▶ [Access Webinar 1 resources:](#) a qualification overview. ▶ [Register for Webinar 2:](#) a deep dive into the new qualifications. ▶ [Register for Webinar 3:](#) Q&A session.

[LEARN MORE ABOUT LEVEL 3 DIPLOMAS](#)

[LEARN MORE ABOUT LEVEL 5 DIPLOMAS](#)



Updated coaching and mentoring handbooks Levels 2-7

Following your valued feedback and comments, we have made a number of updates to our suite of Coaching and Mentoring Qualification Handbooks.

As well as updating the language and making corrections we have added more guidance and clarity to the templates to ensure that each one has its own section for the learner to identify which client it refers to. Finally and most importantly, we have added some flexibility around the number of coaches and mentees that learners can work with in those qualifications where this was proving problematic. Download our revised Coaching and Mentoring Qualification Handbooks to find out more.

[DOWNLOAD THE REVISED HANDBOOKS](#)



Getting more from ILM qualifications

Are you aware of all the FREE benefits that you can access to help give your ILM learners the best experience?

Join us, the Institute of Leadership and Management, EMCC and guest panelists on **Wednesday 26 January 2022**, to discover how you can add value to your learner experience through:

- Learner access to studying membership with The Institute of Leadership and Management
- Tutor access to tutor membership with The Institute of Leadership and Management
- Issuing of digital credentials to share achievements
- Discounted membership to EMCC UK.

[REGISTER TODAY](#)

Important Update: ILM Assessment Service (ILMA)

ILMA is our cost effective, quality assured marking service available to several of our most popular qualifications. Please note that from 1 January 2022 the ILMA service will no longer use numerical marks on the results sheets for ILM Leadership and Management qualifications. Learners will be provided a pass or referral and feedback against each criterion. This works well for the Coaching and Mentoring qualifications where the use of marks was removed when the qualifications were refreshed.

[LEARN MORE ABOUT ILMA UPDATES](#)



Digital Credentials for ILM qualifications

We understand how hard learners work to achieve success in their learning, which is why City & Guilds and ILM issue digital credentials as part of the offer to individuals who have completed their learning programmes. Digital credentials are easily shareable, verifiable, and trackable, allowing your learners to share their achievements via their social platforms.

We provide seamless end-to-end management of issuing digital credentials using [Walled Garden](#) or [Bulk Upload tool](#) to facilitate the process. All you need to do is provide your learners' email addresses at registration or via our Bulk Upload tool and we'll do the rest. [#ILMdigitalcredentials](#) [#CGdigitalcredentials](#) [#yourcentre](#)

[VIEW OUR ILM COLLECTION OF CREDENTIALS AVAILABLE](#)

Have you updated your email preferences?

Register your email preferences today and we'll send you the latest updates aligned to your industry area of interest.

[Register now >](#)

Missed anything?

Don't worry. We've archived our quarterly update newsletters and webinars, so that you can stay up to date with the latest information. [Get the latest updates >](#)